

Who We Are

We provide support and resources to service members and their families **regardless of location, deployment status, branch of service, or duty status** (active, reserve, guard, or retired). We have seven locations across the state, so we can serve you better and closer to home! As subject matter experts, we can provide guidance, information, education, forms, contact numbers, and any other resources you need to be successful.

*THE MFRS TEAM IS YOUR
"ONE STOP SHOP" FOR
REFERRAL AND SUPPORT*

Contact Us

Idaho Service Member & Family Support Program

Gowen Field 4250 Cessna St Bldg 270

Boise, ID 83705

1-800-479-7006

Join our Facebook Group:

Idaho National Guard Service Member and Family Support Programs or Use QR Code To Join



Scan the QR Code above to visit the MFRS website or visit the link below:

<https://www.imd.idaho.gov/idaho-national-guard/family-programs/service-and-family-readiness-program/>

Military & Family Readiness Specialists



**MISSION FIRST,
FAMILY ALWAYS**

Essential Services

CRISIS INTERVENTION & REFERRAL

- Domestic/ child abuse & neglect
- Danger to self/ others
- Addictions
- Job loss
- Medical emergencies
- Bereavement

FINANCIAL RESOURCE & REFERRAL

- Understanding military pay
- Assistance with financial matters
- Loan applications/ grants
- Referrals for budgeting classes

COMMUNITY INTERVENTION & REFERRAL

- Child care
- Military educational resources

ID CARDS/ DEERS

- Assist with obtaining ID Cards

LEGAL RESOURCE & REFERRAL

- POA and Wills referral
- Assist with employer issues
- Referral for legal matters

TRICARE RESOURCE AND REFERRAL

- Provide general information on benefits
- Medical/ dental forms
- Finding local providers
- Assist with claim denials

EFMP (EXCEPTIONAL FAMILY MEMBER PROGRAM)

- Eligibility
- Enrollment process

EFAC (EMERGENCY FAMILY ASSISTANCE CENTER)

- Assist Idaho State EFAC during emergency



*HERE FOR YOU NO MATTER
WHERE YOU ARE LOCATED*

Find your MFRS

- **Boise**, Diann Scheetz | (208) 608-8204
- **Caldwell**, Glen Fuchs | (208) 608-8230
- **Twin Falls**, Sonya Nowland | (208) 608-3969
- **Pocatello**, Hiedi Young | (208) 608-3888
- **Idaho Falls**, Beverly McLendon | (208) 608-8042
- **Post Falls**, Cassandra Rzepa | (208) 608-3816
- **Lewiston**, Keesha West | (208) 608-8185

Deployment Outreach

MFRS provide monthly outreach to families during times of separation due to military service. If a service member is separated from his/her family for a deployment greater than 30 days, the service member's spouse or designated contact will receive regular check-in during the separation.

Community Partners

In an ongoing effort to provide the best service possible, the MFRS team reaches out to the community in order to develop relationships with military-friendly organizations.

